

Terms and Conditions

Welcome to Olesia Cake Studio!

Please read the following Terms and Conditions carefully before purchasing tickets to workshops or accessing our recipes and tutorials. By booking a class or making a purchase, you agree to the terms outlined below.

1. Cake and Cupcake Workshops & Events

Booking & Payment:

- Full payment is required at the time of booking.
- For private events, a \$300 non-refundable deposit is required to reserve your date. The remaining balance must be paid at least two weeks before the class via the invoice sent to your email.

Cancellation & Rescheduling:

- Group Workshops: Tickets are non-refundable. Rescheduling is allowed only if requested at least 14 days (2 weeks) in advance. No reschedules are permitted within 14 days of the event.
- Private Classes: Cancellations are allowed at least 1 month before the scheduled event for a full refund (excluding the deposit).
 - Rescheduling is allowed at least 3 weeks in advance.
 - Rescheduling requests made less than 3 weeks before the event will incur a \$200 rescheduling fee.

Class Cancellation by Host:

In rare cases where a class must be canceled or rescheduled due to circumstances beyond our control (such as illness, natural disasters, or emergencies), Olesia Cake reserves the right to make changes. If this occurs, you will be notified as soon as possible and offered a new date or a full refund (excluding the non-refundable deposit for private events).

2. Ticket Policy

- All participants, including children, must have their own ticket.

- Children under 7 years old may find the class challenging but are welcome if parents believe they're ready.
- Children under 15 must be accompanied and supervised by a ticketed adult.
- Everyone decorates their own cake or cupcakes, no shared tickets are allowed.

Private Classes. Final Guest Count Policy:

The final number of guests for private classes must be confirmed no later than 14 days before the event, when the remaining balance is due.

After this point:

- You may add extra guests (if space allows) and pay for them separately.
- However, reducing the number of guests is not permitted, and refunds will not be issued for no-shows or last-minute cancellations.

This is because preparation begins immediately after the class is confirmed, including custom ingredients, materials, and setup based on the number of participants provided at the time of final payment. If someone from your group can't attend, you're welcome to invite someone else to take their spot, or we'll package their cake and decorating materials to take home.

3. Health & Safety

- Please inform us of any allergies or dietary restrictions by emailing olesiacake@gmail.com at least one week before the class.

4. Behavior & Inclusivity

- We are committed to maintaining a welcoming, respectful, and inclusive environment for all participants, regardless of gender, religion, or background.
- Any inappropriate or disruptive behavior may result in removal from the class without a refund.

5. Photography & Media Use

- Photos and videos are allowed for personal use.
- By attending a class, you agree that Olesia Cake Studio may take photos and videos during the event for promotional use on our website and social media.

6. Liability

- Participation in our classes is at your own risk. Olesia Cake is not responsible for any injury, illness, or loss of personal property.

7. Accessibility

If you have any accessibility needs or require special accommodations, please contact us in advance at **info@olesiacake.com** so we can do our best to assist.

8. Recipes & Tutorials (Digital Products)

Usage Rights

- All recipes, PDF files, and video tutorials are for personal use only.
- Sharing, redistributing, uploading to other platforms, or reselling any part of the content is strictly prohibited.

No Commercial Use

- You may not use any of the materials for commercial purposes without written permission from Olesia Cake.

Refund Policy

- Due to the nature of digital products, all sales are final. No refunds or exchanges are available once the product is delivered.

Intellectual Property

- All content, including recipes, designs, videos, photos, and written materials, is the intellectual property of Olesia Cake and protected by copyright laws.

9. Communication

- All booking confirmations and important updates will be sent to the email address provided at checkout.
- Please double-check your email when booking, and check your spam or promotions folder if you don't receive a confirmation within 48 hours.

10. Changes to Terms

Olesia Cake Studio reserves the right to update or modify these Terms and Conditions at any time. Any changes will be posted here.

11. Governing Law

These Terms and Conditions are governed by the laws of the State of California, USA.

12. Contact

If you have any questions, feel free to reach out: **info@olesiacake.com**